

Set Up IMAP - Palm® Pre™

For increased security, we recommend that you use our secure (SSL) servers, as detailed below. **Note:** If you require non-SSL ports, please see the "[Email Server Settings](#)" page for our full list of available servers and ports.

To set up the Palm Pre for IMAP, perform the following steps:

1. Tap the **Email** icon.



2. If there are no email accounts, tap the **Email** tab and select **Manual Setup**. Proceed to step 3.

If there are already email accounts on the Palm Pre, perform the following steps:

1. Tap the **Email** tab and select **Preferences & Accounts**.
2. Tap the **Add An Account** button.

3. Tap the **Email** tab and select **Manual Setup**.
3. Under **MAIL TYPE**, tap and select **IMAP**.
4. Under **EMAIL ADDRESS**, enter your entire email address (e.g., myname@mydomain.com).
5. Under **INCOMING MAIL SERVER**, enter the following information in the spaces provided:
 - Enter server name—Enter the secure server name:
secure.emailsrvr.com
 - USERNAME—Enter your entire email address (e.g., myname@mydomain.com).
 - PASSWORD—Enter the password for your email account.
 - PORT #—Enter the secure incoming port: **993**
 - ENCRYPTION—Tap and select **SSL**.

MAIL TYPE	
IMAP	
EMAIL ADDRESS	
myname@mydomain.com	
INCOMING MAIL SERVER	
secure.emailsrvr.com	
myname@mydomain...	USERNAME
.....	PASSWORD
993	PORT #
SSL	ENCRYPTION

6. Under **OUTGOING MAIL SERVER**, enter the following information in the spaces provided:

- Enter server name—Enter the secure server name:

secure.emailsrvr.com

- Use Authentication—Select **ON**.
- USERNAME—(This may auto-populate with the information that you have already entered.) Enter your entire email address (e.g., myname@mydomain.com).
- PASSWORD—(This may auto-populate with the information that you have already entered.) Enter the password for your email account.
- PORT #—Enter the secure incoming port: **465**
- ENCRYPTION—Tap and select **SSL**.

The image shows a mobile application interface for configuring an outgoing mail server. The screen is titled "OUTGOING MAIL SERVER" and contains several input fields and a toggle switch. The fields are: "secure.emailsrvr.com" (server address), "Use Authentication" (toggle switch set to "ON"), "myname@mydomain..." (username, labeled "USERNAME"), "....." (password, labeled "PASSWORD"), "465" (port number, labeled "PORT #"), and "SSL" (encryption type, labeled "ENCRYPTION"). Below these fields is a section titled "ROOT FOLDER" with a text input field containing "Inbox.".

7. Under **ROOT FOLDER**, enter **Inbox.** with the period.
8. Tap the **Sign In** button.