

Set Up IMAP - VersaMail

If you would like to learn more about the differences between POP and IMAP, please see the help topic, "[POP vs. IMAP](#)."

For increased security, we recommend that you use our secure (SSL) servers, as detailed below. Note: If your internal system configurations require non-SSL ports, please see the "[Email Server Settings](#)" page for our full list of available servers and ports.

To set up VersaMail for IMAP, do the following:

1. Tap the **Menu** button to activate the main menu.
2. Select **Accounts / Account Setup**.
3. Tap the **New** button.
4. In the **Account Name** box, enter a descriptive name for the account (e.g., Work Account).
5. Tap the **Mail Service** drop-down menu, and select **Other**.
6. Tap the **Protocol** drop-down menu, and select **IMAP**.
7. Tap the **Next** button.
8. In the **Username** box, enter your entire email address (e.g., myname@mydomain.com), using all lowercase letters.
9. In the **Password** box, enter the password for your email account.
10. Tap the **Next** button.
11. In the **Email Address** box, ensure that the address is correct and that it uses all lowercase letters.
12. In the **Incoming Mail Server** box, enter the secure server:

secure.emailsrvr.com
13. In the **Outgoing Mail Server** box, enter the secure server:

secure.emailsrvr.com

Incoming Mail Server:
secure.emailsrvr.com
.....
Outgoing Mail Server:
secure.emailsrvr.com
.....

14. Tap the **Next** button.
15. Tap the **Advanced** button.
16. Tap the **Next** button.
17. In the **Incoming Server Settings** window, check the **Use Secure Connection (SSL)** box. The number in the **Port Number** box will change automatically. The secure IMAP server port is **993**.

Incoming Server Settings:
Port Number: 993
 Use Secure Connection (SSL).
 Use Authentication (APOP)

18. Tap the **Next** button.
19. Check the **Use Secure Connection (SSL)** box
20. Check the **Use Authentication (ESMTP)** box. Your username and password will appear automatically.
21. In the **Port Number** box, enter the alternate port **465**.
22. Tap the **Done** button.
23. Click the **OK** button to close the **Account Setup** window.